


# Quality Policy

**POL – 002 Version 24**

**This Policy statement states that it is the Policy of Storm Group and all its trading companies (Storm Group Services solutions Ltd, Storm Development Solutions Ltd and Storm holdings ltd) to provide its customers with a high quality and professional service. It is the Policy to provide the people, organisation and resources to supply our customers with the products and services that satisfy their requirement in every respect.**

This policy applies to all permanent and fixed-term staff employed by Storm Group and its trading companies and any contractors, consultants or other persons acting under or on behalf of Storm Group and its trading companies.

This Policy will be communicated to all employees and contractors through Storm Group and its trading companies induction. Further awareness of this Policy will be reinforced through ongoing communication in staff newsletters, tool box meetings and awareness sessions. This Policy will also be communicated to suppliers and other interested parties when necessary.

This policy will be reviewed annually as a minimum and when required through changing needs, circumstances and legislation. Any changes will be further communicated through briefings and documentation of this filed in personal files. A copy of this Policy will be displayed in the main office.

This Policy statement provides a commitment to comply with any other applicable legislation and relevant accreditation bodies. The company's Quality Management System is compliant with ISO 9001:2008 and is operated in conjunction with the Safety Management System and Environmental Management System.
Furthermore it is Storm Group and its trading companies Policy to continually improve our quality by monitoring, measuring and enhancing our Quality and Procedural System and ensure that:

- All personnel understand the requirements of the Quality Policy and abide by the requirements outlined in the integrated management systems manual.
- The Organisation complies with all relevant statutory and regulatory requirements.
- The Organisation sets and monitors quality objectives and continually improves its quality performance by implementing improvements when appropriate.
- Copies of Management Reviews or extracts are provided to individual members of staff in accordance with their roles and responsibilities.

**Management commitment to Quality**

- Developing and improving the Quality Management System.
- Continually improving the effectiveness of the Management System.

- Enhancing customer satisfaction.
- Ensuring that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Communicating throughout the organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- Establishing the Quality Policy and its objectives.
- Ensuring that the Management Reviews set and review the quality objectives, and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the IMS.
- Ensuring the availability of resources.

Implementation of the Quality Policy is the responsibility of every member of staff, starting with the Storm Group and its trading companies Director(s) responsible for HSQE who takes Policy decisions which enable the correct action to be implemented throughout the organisation.

The other Storm Group and its trading companies Director(s) act as the Deputy of Quality and as such is responsible for maintaining the implementation of the Quality Policy and management system.

Failing to observe this policy may lead to disciplinary action in accordance with the Storm Group and its trading companies Disciplinary Procedure. In the event of a breach of the policy by other organisations, or individuals, Storm Group and its trading companies will take appropriate action.



**Alexander Finch-Hutchins**
Director

**Date** 11 / 06 / 2025
**Version** 24